

Total Cost of Package starting from CAD\$2,350.00. 100% NON REFUNDABLE & NOT TRANSFERABLE

General Terms & Conditions:

TRUSTWIDE TRAVEL AGENCY of R50-142 Fullarton Street, London, Ontario acts as an agent, making arrangements for airlines, hotels, VISAS, buses and other services in connection with your Umrah trip. TRUSTWIDE TRAVEL AGENCY assumes no liabilities whatsoever for injury, damage or loss of luggage, accidents and/or delay irregularities which may occur either by reason of defect, through the Will of Allah, natural forces, human forces, dangerous incidents in the air, breakdown of machinery or equipment, acts of government or other authorities de jure or de facto, wars, weather declared or not, hostilities, civil disturbances, strikes, riots, theft, pilferage, epidemics, quarantines, medical or customs regulations, or from any loss or damage resulting from improper passports, visas, and/or other documents. TRUSTWIDE TRAVEL AGENCY will accept no responsibilities for loss or additional expenses due to delay or change in schedule or other causes. TRUSTWIDE TRAVEL AGENCY is not liable or responsible for any inconvenience, loss, damage or injury arising in connection with such services. TRUSTWIDE TRAVEL AGENCY shall not be responsible for the failure to follow instructions, including but not limited to check-in and delay, loss of luggage or any medical or personal belongings. TRUSTWIDE TRAVEL AGENCY will not be responsible for any person(s) missing any part of the program due to his/her negligence, delay or absenteeism for the participant to rejoin the tour. Moreover, no charges or upgrades in the program will be honoured after departure. No refund will be given for any unutilized service.

Special Terms & Conditions:

The customer/traveler (Umrah Participant) is committed to the following: (1) to follow the rules, regulations and instruction adapted in the Kingdom of Saudi Arabia and transit stations. (2) to leave the Saudi Kingdom and not to stay after the end of his or her Umrah program as mentioned above. (3) not to work in the Saudi Kingdom with or without pay. (4) under no circumstance the customer/traveler is allowed to remain in the Saudi Kingdom after the expiry of his visa.

Therefore:

Please be advised that the traveler is responsible for the verification of the itinerary received for reservation and his or her name on the ticket for accuracy and to notify TRUSTWIDE TRAVEL AGENCY of any discrepancy immediately upon receipt. TRUSTWIDE TRAVEL AGENCY will not be liable for any costs associated with the amendment of the reservation if not notified immediately.

Please be advised that this offer is governed by the Saudi and Emirates Airways ticket rules, terms and conditions, plus Alshohada Hotel in Makkah and al Dyar International Hotel in Madinah.

RESERVATION / DEPOSITS: Full payment is required for reservation.

CANCELLATION: All cancellations must be in writing. Cancellation received 60 days or more prior to departure date are subject to a \$500 per person and cancellation received less than 45 days prior departure are non refundable and non transferable.

Also, please be advised that, by law, TRUSTWIDE TRAVEL AGENCY must offer two travel insurance packages:

(1) Trip cancellation insurance; (2) Out of province health insurance;

Please be advised that purchase of trip interruption and cancellation insurance and out of Province health insurance is strongly recommended.

If you are interested, please let me know, otherwise I have to indicate on my bill that these two insurance packages have been offered and declined.

Lastly, please be advised that by buying the above mentioned package, this clearly indicates your acceptance of all the above mentioned terms and conditions.

Mohamed Elrofaie
Trustwide Travel Agency

AND

Participant Full Name:
Signature:
Date: